

CRIME SURVEY

As a recent victim of crime, your feedback to the following survey will be helpful to us to improve our service to you in the future.

1. You contacted us via:

- Phone call direct to the Police Station Visit to the Police Station
 Phone call using emergency call system Contacting the Police in the street
 Other

1. If you visited a Police Station, how satisfied were you with how quickly you were assisted?

- Very satisfied Satisfied Dissatisfied Very dissatisfied

1. If you made contact by telephone, how satisfied were you with the speed your call was answered?

- Very satisfied Satisfied Dissatisfied Very dissatisfied

1. If an Officer was sent to see you, how long did you have to wait?

- Under 10 mins 10 - 20 mins 21 - 60 mins Over 1 hour Don't know

1. How satisfied were you that the police responded quickly enough to your request?

- Very satisfied Satisfied Dissatisfied Very dissatisfied

1. When you reported the crime were the Police:

- Sympathetic Helpful Professional Knowledgeable
 Other

1. Overall, how satisfied/dissatisfied were you with the service we provided:

- Very satisfied Satisfied Dissatisfied Very dissatisfied

1. Please use this space to suggest how the police can be more supportive to victims of crime.

Thank you for taking the time to complete this questionnaire.