

Admissions and Referrals

This survey provides information about the process of referral and admissions from the user's perspective. This survey should only be completed by those who have been referred or admitted to hospital or both.

HOSPITAL REFERRALS

1) When a GP referred you to a specialist or hospital doctor, did the GP clearly explain to you why you were being referred?

- A clear explanation was provided No explanation was given at all
 Some explanation was provided

2) How appropriate was the referral in terms of timing?

- Referred at the right time Referred too late
 Referred too soon

3) Were you given a choice of hospital or clinic to which you were referred?

- Yes, I was given a choice No, although I would have liked a choice
 No, but I was happy to let the GP decide Can't remember

4) How long was the wait between the referral by the GP and when you were first seen by the specialist or hospital doctor?

- Same day - an emergency Between 1 and 3 months
 Less than 1 week 6 months or more
 At least 1 week but less than a month Haven't been seen yet

5) Condition issues

	Yes	No	No change
Did your condition get worse between being referred by the GP and the first time you were seen by the specialist or hospital doctor?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Did your condition cause you pain at any time before you were first seen by the specialist or hospital doctor?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Did your condition limit your work or daily activities at any time before you were first seen by the specialist or hospital doctor?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

6) Information flow between GP and specialist report

	Yes	No	Haven't seen anyone
When you first saw the specialist or hospital doctor, did (s)he seem to have all the necessary information about you and your condition or treatment?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
If you went back to your GP or nurse after seeing the specialist or hospital doctor, did the GP or nurse seem to have all the necessary information about the treatment or advice you received in the hospital?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

MEDICAL ADMISSIONS - From a waiting list or planned in advance

7) How long were you on the waiting list? That is, from the time you first found out that you needed to go into hospital until you were actually admitted.

- Less than 1 month
- At least 1 month but less than 3 months
- At least 3 months but less than 6 months
- At least 6 months but less than 12 months
- At least 12 months but less than 18 months

8) Were you able to choose the date of your admission?

- Yes
- No

9) Were you admitted on the date you were originally given, or was the date changed?

- Admitted on date I was originally given
- Date changed by me
- Date changed by the hospital

10) Were you given enough notice of your admission date?

- Yes
- No

11) Did your condition worsen while waiting for the appointment?

- Yes
- No
- No different

12) Following arrival at the hospital, how long did you wait before admission to a room or ward and bed?
Please reply in hours

13) For most of the time, were you waiting in:

Cubicle

Corridor

Open plan area

Somewhere else

14) For most of the time were you waiting on:

A bed

A chair

A trolley

Something else

Thank you for completing this questionnaire.