

Training Services Evaluation

1) How satisfied are you:

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
With the appropriateness of the course to your service needs?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
That the training personnel understand your service needs?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
With the location and quality of the training facility?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
With the organisation of your training?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
With the training courses available overall?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2) Please tell us one thing that the organisation could do to improve the quality of its training services

3) The training service understands my service needs.

Strongly agree
 Agree
 Unsure
 Disagree
 Strongly disagree

4) Overall, how satisfied are you with the quality of contact between you/your service and the trainers?

Very satisfied
 Satisfied
 Unsure
 Dissatisfied
 Very dissatisfied

5) Overall, the quality of the training is:

Excellent
 Very Good
 Good
 Fair
 Poor

6) Overall, the value of the training services are:

Excellent
 Very Good
 Good
 Fair
 Poor

7) Would you recommend the training services to colleagues or contacts?

Yes
 No
 Not sure