



Enter your Title/Introduction here

**Q1.** How long have you used *[ENTER PRODUCT/SERVICE NAME]*?

- Less than 1 month                       7 - 11 months                       Over 3 years  
 1 - 6 months                               1 - 3 years                               Never used

**Q2.** How often do you use *[PRODUCT/SERVICE]*?

- Daily     2 - 3 times a month                       Every 2 - 3 months  
 Once a week                                       Once a month                                       2 - 3 times a year

**Q1.** How satisfied are you with *[PRODUCT/SERVICE]* when considering the following items?

	Very satisfied	Somewhat satisfied	Not sure	Dissatisfied	Very dissatisfied	N/A
Product/service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Purchase	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ease of use	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Performance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Warranty/service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Repeat purchase experience	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q1.** Overall, how satisfied are you with *[PRODUCT/SERVICE]*?

- Happy     Undecided     Unhappy  
 Satisfied     Dissatisfied

**Q1.** How likely are you to use/purchase *[PRODUCT/SERVICE]* again?

- Definitely     Undecided     Definitely not  
 Probably     Probably not     Never used

**Q6.** Would you recommend [*PRODUCT OR SERVICE*] to others?

Definitely

Undecided

Definitely not

Probably

Probably not

Never used

**Q7.** What recommendations would you offer for improving [*PRODUCT/SERVICE*]?

Thank you for your time.